

Electric Geyser + Hybrid Solar Geyser Troubleshooting STEPS

1. Install the thermostat back into the Element Before taking the element back into the geyser
 - The Thermostat have two connecting pins that should connect into the element always make sure both pins are fitted properly in to the element
2. If the Geyser does not produce hot water the following are the possible electric faults:
 - To test if the Element is working you can perform a short test called DRY BURN TEST, were you test if the element does produce HEAT.
 - After you have taken out the element, connect the Thermostat again(following Step 1) on the element , switch "ON" the power, wait for 5 seconds and Switch "OFF", Feel if the element is Hot, IF is Hot means its working, IF Not apply the following steps:
3. Check if the geyser circuit breaker is "ON"
4. Check if the geyser Isolator is "ON"
5. Test using an Electric tester if you receive power on the side that is connecting the cable in the Thermostat, IF NOT it means there is no power coming from the Distribution Box(Power Box) or if there is an isolator in between the ISOLATOR is "OFF"
6. If there is power, check if you do receive power on the side that is connecting to the Element, IF NOT it means the thermostat if Faulty, it need to be replaced.